

## RETURN MERCHANDISE AUTHORIZATION FORM

Unused merchandise may be returned within 30 days of purchase for credit, subject to a 25% restock/handling charge. Merchandise must not have any alterations or damages to the product.

Select items are non-returnable – refer to [alvasbfm.com/faq](http://alvasbfm.com/faq) > Return Policy for details.

Upon approval, Alvas will issue an RMA number. Return shipping costs, including packaging, are the responsibility of the customer. Products must be properly packaged for shipping as any damages incurred during return shipping could delay or inhibit the refund.

Customer Name Order Was Placed Under: \_\_\_\_\_

Return Authorization Number: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Name of Alvas' Contact Who Approved Return: \_\_\_\_\_

Reason for Return (Please be honest because this will help us improve our products in the future):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_